



BDO

BDO IN SOUTH AFRICA

# ALL YOU NEED TO KNOW



AUDIT • ADVISORY • TAX



## CLEAR ADVICE FROM ETHICAL, INDEPENDENT AND QUALITY-DRIVEN EXPERTS, THROUGHOUT THE COUNTRY AND AROUND THE WORLD.

1900+ people providing clarity in audit, tax, advisory, and business outsourcing to companies across numerous industries. Seven offices in South Africa and 97 292 people in 167 countries around the globe.

We offer industry-specific practices, world-class resources, and an unparalleled commitment to meeting our clients' needs with 75% of them recommending us. We serve more than 47 JSE-listed domestic clients, over 150 international clients and over 700 000 clients globally, who are clear on why they chose BDO:

- Quality, independence and a high ethical standard across all services
- Unparalleled partner-involvement (10:1 staff to partner ratio, globally)
- Deep industry knowledge and participation
- Geographic coverage across South Africa and Africa
- Cohesive global network
- Level 1 BEE Contributor
- Focused capabilities across over 20 disciplines
- Purpose driven culture, underpinned by values

Being ethical and quality driven is a given for us, and to show exactly how this is a part of our DNA, we have developed the BDO Clarity Charter. This is our commitment as individuals and as a firm. It underpins all we say and do, from how we live our values to how we engage with you, our clients and all our stakeholders.



Watch our Clarity equation

### OUR CLARITY CHARTER

Let's be clear.  
 Let's say it right and do it right.  
 Let's cut through the noise – say what we mean, and act like we mean it.  
 Clarity isn't the opposite of complexity.  
 Clarity doesn't mean there's only one answer.  
 Clarity isn't a shortcut.  
 Instead it's a process, a refining of all our thinking and doing until all that's left is the clearest articulation who we are and how we work.  
**Clarity is our line in the sand, our non-negotiable, and our clear way forward.**

Learn more about our Clarity commitment

*Without clarity, we only deliver transactions. So, we ensure that we are a deliberate and direct business partner in everything we do.*



# LEARN MORE ABOUT US

Our Values



Social Impact



Our Culture



Transformation



Meet our Leaders



Meet our Partners & Directors



Our Heritage



BDO Global



BDO INSIGHTS: Articles, whitepapers, reports and more



## YOUR DREAMS, OUR WHY

It's important to have a purpose, a reason for getting up and showing up every day. At BDO, we are here for our clients and each other. Which is why our stated "Why" is...

PEOPLE HELPING PEOPLE ACHIEVE THEIR DREAMS

## A GLOBAL COMMITMENT TO SERVICE EXCELLENCE

We have experts across audit, advisory, tax, business outsourcing and wealth advisory as well as an Africa Desk.

OUR GLOBAL COMMITMENT TO EXCEPTIONAL CLIENT SERVICE MEANS THAT WE PROMISE TO DELIVER WHAT YOU NEED, WHEN YOU NEED IT.

*We are clear about the future of our industry, delivering on the expectations of our clients and society, and our own role in being a responsible firm.*

[Click here to view all our service offerings](#)

[BDO Industry Sectors](#)

**SIGN-UP FOR OUR WEEKLY INDUSTRY SECTOR PODCAST SERIES CALLED FRANKLY SPEAKING.**

## DEEP INDUSTRY KNOWLEDGE

At BDO, we believe in the power of personal relationships. We work alongside you to identify your business issues so that the solutions we develop are exactly what you need. Whether you are an individual requiring assistance with a complex tax issue, or a multi-national business needing a new auditor, we take the time to understand what is important to you. If required, our industry sector teams will provide a holistic solution and a level of comfort associated with many years' experience in their field of expertise.

[BDO SA Locations](#)

[BDO Global Locations](#)

## WE ARE WHERE YOU ARE

In South Africa, over 1 900+ staff (including 135 partners and directors) operate from seven offices: Cape Town, Durban, Johannesburg, Port Elizabeth, Pretoria, Roodepoort and Stellenbosch.

Globally we are part of 97 292 people in 167 countries across over 1 728 offices.

*While 2020 has meant that we are working more remotely than in the office, all of our offices are open (and following strict hygiene protocols) in a limited capacity to ensure continued delivery of exceptional client service.*



## EMBRACING TECHNOLOGY TO DELIVER EXCELLENCE

BDO's culture of innovation is spear-headed by the global BDO Innovation Hub, which promotes innovative projects and encourages collaboration across BDO firms. It has accelerated the co-creation of new ideas and the development of products, services and tools which benefit both clients and BDO firms. See below for some of our innovations that can benefit you:

**BDO GLOBAL CLIENT PORTAL :** This is a platform wherein we engage and exchange client documents to aid the efficiency of our communications and business processes. It is for utilisation by the entire business.

**APT NEXT GEN:** Is a common BDO Audit Methodology with related software tools and other standard forms of documentation, fully compliant with International Auditing Standards.

**BDO ADVANTAGE:** Our customised automation and data analytics tool combines smart technology with our knowledge and understanding of our clients' businesses to deliver information for in-depth interpretation.

## DID YOU KNOW?

- Our Clarity Charter is our own higher standard of commitment to transparent, ethical and performance-driven delivery. We have made this Charter public and accessible to all.
- In the 2021 confidential and external annual ethics survey, BDO achieved the highest AAA rating.
- Our BDO South Africa Quality Lab drives a commitment to the highest standards in audit locally. This is supported by a BDO Global Quality Centre and Global Quality Committee.
- We drive a culture of integrity in our business, which means doing the right thing even when no one is looking. A strong commitment to Values, driven by our CEO, drives our behaviour every day.
- Our South African team has access to global insights and expertise through various specialist BDO Global groups providing up-to-date and relevant ideas and methodologies.
- Bad news doesn't get better: We have an anonymous Tipoffs app for staff to highlight areas of concern.
- We are committed to social transformation and upliftment: in FY 2020/2021, BDO in South Africa provided bursaries to 7 Thuthuka students and worked for 63 pro bono clients (not to mention all the work our Evolution committees do for their local communities).

FOR A CLEAR PERSPECTIVE,  
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